

Booking Terms & Conditions: BSG Spring Skills School - Barbanell 2024

1. A place on the course will only be reserved once a completed booking form is received at BSG National Office, and the appropriate deposit paid. All deposits are non-refundable.
2. The balance of all course fees must be paid 10 weeks prior to the commencement of the course.
3. Fees may be paid in the BSG online store with debit card or credit card. Or by cheque or bank transfer to BSG National Office. (The British Sugarcraft Guild does not accept American Express or Diners Club.)
4. If you cancel the course up to 6 weeks prior to the date of its commencement, the balance of the course no monies will be refunded unless we can fill your place.
5. The British Sugarcraft Guild strongly advises that all participants arrange cancellation insurance to cover unforeseen events such as illness, unfavourable weather, or your cancellation of a course for which travel and accommodation costs have been incurred. (The British Sugarcraft Guild is unable to recommend or has ties to a specific insurance company. Insurance is particularly important during the winter months when the likelihood of unfavourable weather and associated travel disruption is higher. Non-UK residents are advised to contact their local insurance broker or issuer to apply for cover with regards to VISA application in addition to the recommended cover options above.)
6. In the unlikely event that the course is cancelled by The British Sugarcraft Guild, you will receive a full refund of all monies paid within 28 days of the date of cancellation. The British Sugarcraft Guild cannot be held responsible for any other expenses incurred by you, including travel or accommodation costs.
7. Accommodation, food and drink provided for the duration of course are as detailed on the booking form. Participants are liable for any additional items (including accommodation, food and drink).
8. Participants are responsible for their own travel costs to and from the venue.
9. Course programmes, equipment and materials list(s) will be sent to participants once the full payment is received. Unless otherwise stated, participants are required to provide their own materials and equipment.
10. All possessions and vehicles are left at the owners risk whilst at the venue.
11. Participants must be 18+ and are responsible for themselves and their actions whilst attending the course. Any disruptive behaviour could result in the participant being asked to leave the course. (In this event the participant would not receive any refund).
12. All details are correct at the time of advertisement but may change due to unforeseen circumstances. In the unlikely event that the advertised tutor is unable to teach the course, The British Sugarcraft Guild reserves the right to substitute the advertised tutor with another appropriate tutor.
13. All images of pieces used to publicise the course are examples only and may differ slightly from what is produced on the course.
14. The British Sugarcraft Guild advises all participants to wear comfortable, practical clothing and shoes. Participants are asked to wear flat, non-slip shoes.
15. Participants are required to follow procedures and advice given by the British Sugarcraft Guild and the course venue to ensure safe use of equipment and facilities.
16. For non-UK participants; if a VISA is required to enter the UK, The British Sugarcraft Guild recommends that participants book at least three months in advance to allow time for processing of the VISA application. Refunds will not be offered under any circumstances should a VISA application be declined or delayed unless the course place can be filled.
17. The British Sugarcraft Guild will take photographs during the course to use in promotional material. This may involve using the images on our website, in our publications or in other media. Please advise the course tutor if you do not wish yourself or your work to be photographed.